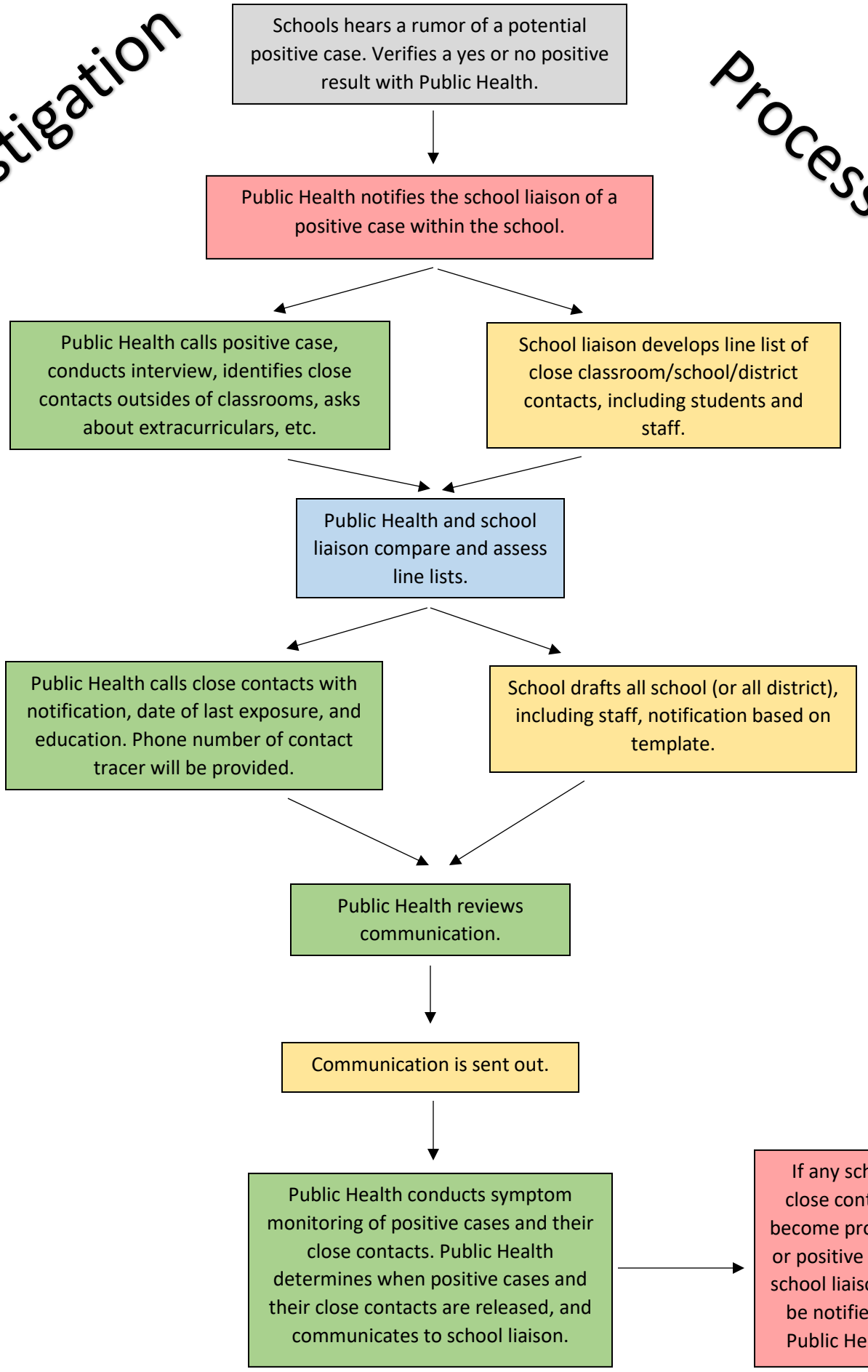Investigation Process